

## **Accessibility – Customer Service**

The Ontarians with Disabilities Act, (ODA) 2001 was passed by the Provincial Government on Sept 30, 2002. The purpose of the Act is to improve opportunities for persons with disabilities and to provide for their involvement in the identification, removal and prevention of barriers to their full participation in the life of the province.

The ODA requires all school boards to:

- Develop an annual accessibility plan
- Make the Accessibility Plan available to the public

The accessibility plan shall address the identification, removal and prevention of barriers to persons with disabilities in the Board's facilities, policies, programs, practices and services.

The Wellington Catholic District School Board is committed to working to create fully accessible facilities. Feedback on Customer Service may be provided in person, by telephone, in writing, by email, or by other means required. All feedback should be directed to the Director of Education.

### ***Documents***

Accessibility Plan

Accessibility Customer Service Pamphlet

Notice for Feedback on Customer Service Form